

Terms and Conditions

Your son/daughter will have signed up to one of three Scholarscape programmes:

Gold

8 units of revision video self-study AQA English revision mastery which covers all aspects of the AQA English syllabus.

A once-a-week live small-group Zoom lesson.

Full Feedback on completed work sent through to info@scholarscape.co.uk.

A full AQA GCSE English course of downloadable materials with some bonus material on SPAG, for personal use only.

FEEDBACK (Gold Programme only)

A feedback service is available to Gold Programme students between Tuesday and Thursday of each week in term time. Students may email the tutor any work from the tasks set on the programme at any time, at the following email address: info@scholarscape.co.uk.

Please allow 24 hours for a response from the tutor, which will be either written or recorded and sent back via email. The tutor does not provide written reports for parents.

Silver

8 units of revision video self-study AQA English revision mastery which covers all aspects of the AQA English syllabus.

A full AQA GCSE English course of downloadable materials with some bonus material on SPAG, for personal use only.

Booster

An hour long Zoom session for revision purposes, focusing on exam skills.

A downloadable resource pack to accompany the session for personal use only.

(The booster sessions will be on a range of possible topics, please see scholarscape.co.uk for further details.)

Boosters will tend to fall at weekends or during school holidays.

Live Zoom Meetings (Gold Programme only)

There will be one live tutoring session per week. This will take place on an advertised time and day, during term-time only. The time and day will vary weekly to everyone the chance to attend.

Numbers will vary between 5-15, but the aim will be for 10 per session, however the number is not fixed.

Recordings will be offered for non-attendance, but please note no refunds or alternative times are given if your child is unable to make a live meeting, hence the requirement for recordings.

Requests for content can be made, but only 24 hours before the session and after review.

Please note that live lessons are recorded and saved for 8 weeks, after which time, they will be deleted.

In agreeing to these terms and conditions, you are agreeing to the recording of the sessions, which will be forwarded to the parental email address for students to access, via a link, and will only be accessible to Gold Programme members.

RESOURCES

A notebook for your child's work and a pen, pencil, a pack of highlighters. Please ensure your child has downloaded the resources ahead of the session, as this will help the session run smoothly. All instructions will be sent 24 hours in advance of the session.

HOMEWORK

Bite sized tasks will be set for students rather than formal homework. Students on the Gold programme may email work to be marked. Tutors will only mark work affiliated with the programme and not school set tasks.

GUARANTEE

Although the tutor will always strive to provide the best possible service, they cannot be held accountable for a child's academic success, or lack thereof. The tutor will do everything they can to help your child improve their skill set, but there are no guarantees.

PAYMENT

Gold Programme: a payment of £575 must be paid in advance of the child beginning the 8-week programme. Once payment has been made, log in details will be sent along with all the information your child needs to get started. There is the option of paying in three instalments: a non-refundable deposit of £191.68 is required to secure a place on the programme, then two further payments of £191.66 will be taken automatically at the three and five week points on the programme.

Silver Programme: a payment of £295 must be made in advance of the child beginning the 8-week programme. Once payment has been made, log in details will be sent along with all the information your child needs to get started. There is no option to pay in instalments.

Booster: a payment of £55 must be made before the session and there is a 48-hour cancellation period if your child cannot make the session, whereby a full refund is granted. Once payment is made, the Zoom link and resources will be sent through. There is no option to pay in instalments.

NON DISCLOSURE

By agreeing to these terms, you are bound to use Scholarscape's resources for personal use only and are not permitted to share resources beyond the limit of personal use.

REFUND POLICY

Gold Programme: if a student decides during the first three weeks that the programme is not for them, they may leave the course and the last five weeks (£383.32) will be refunded or the last instalments of £191.66 (£383.32) cancelled.

BEHAVIOUR

Misbehaviour, including distracting others in group sessions, the use of swear words, racist or discriminatory language is prohibited. If there are serious behaviour issues, then you will be told your child can no longer continue with the sessions.

We hope this will be an enjoyable and successful partnership with Scholarscape and you as a family.

We reserve the right to refuse any student.

By attending your first session you are accepting these terms and conditions.